

## **NWR Member Code of Conduct**

It is important that members read, understand and agree to abide by NWR's code of conduct to ensure an enjoyable and fulfilling membership experience for themselves and other members.

Members must...

- Show kindness and respect to all fellow NWR members new and existing.
- Be respectful and kind to all NWR staff members, volunteers, trustees and patrons. Any form of abuse will not be tolerated.
- Show zero tolerance relating to any form of discrimination including racism, homophobia, transphobia.
- Be embracive of all members regardless of sexual orientation, marital status, ethnicity and religious and political beliefs
- Raise any concerns and complaints around discrimination and bullying immediately with their LO and/or the national office.
- Express their thoughts, comments and personal views in an appropriate and respectful manner.
- Make new members feel welcome and be helpful in answering their questions while they are getting to know NWR.
- Make reasonable adjustments to allow members with mobility concerns to attend and take part in meetings.
- Be aware that not all disabilities are visible.
- Be respectful and tolerant of every member's opinion even if it differs from your own.
- Understand that unacceptable behaviour will be reported and investigated and may lead to cancellation of membership.

NWR has a Member Grievance Policy and a Member Disciplinary Policy in place should a complaint need to be escalated.

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